

FLINTSHIRE PUBLIC SERVICE BOARD

PEOPLE ARE SAFE WORK PROGRAMME – 2015/16

End of year review of action plan

Priority 2: People are Safe

A key aim of the Flintshire Public Service Board is to work in partnership to make Flintshire a safer place to live, work and visit.

Over the past decade levels of recorded crime have steadily reduced. This is partly a reflection of the improved ways public sector organisations have worked together to promote community safety.

The intention of the 'People are Safe' work plan for 2015/6 is to respond to the issues affecting Flintshire, which have been identified through a needs assessment process. The progress of the plan will be reported on a six monthly basis, to both the Flintshire Public Service Board and also the North Wales Safer Communities Board

Our focus for 2015/16 are as follows:

i. Reducing crime and disorder, through focussing on:

- Reduce victim based crime
- Reduce ASB
- Support vulnerable people to prevent them becoming victims of crime
- Reduce repeat incidents of victim based crime and ASB for victims and perpetrators
- Work with MARAC to manage the levels of repeat victims of Domestic Abuse
- Deal effectively with high risk cases of Domestic Abuse and Sexual Violence
- Increase the confidence in reporting Domestic Abuse and Sexual Violence
- Increase awareness amongst young people of sexual violence

ii. Combat substance misuse in the area, through:

- Reduce substance misuse

iii. Reducing reoffending, through focussing on:

- Adult reoffending
- Children and young people reoffending

The tables that appear in the remainder of this document details how these areas will be addressed and their success measured.

FLINTSHIRE PEOPLE ARE SAFE DELIVERY BOARD: 2015/6 WORK PLAN

FOCUS: Reduce victim based crime (violence and acquisitive crimes)
FOCUS: Reduce anti-social behaviour
FOCUS: Support vulnerable people to prevent them becoming victims of crime
FOCUS: Reduce repeat incidents of victim based crime and ABS for victims and perpetrators

Background information:

Flintshire is a safe place to live and work. Victim based crime has fallen by 7% in the county over the past four years and incidents of anti-social behaviour have reduced by nearly 20% during the same period.

Becoming a victim of crime and anti-social behaviour can have a significant impact on an individual's well-being. It is essential for partner agencies to work together to identify, reassure and support victims of crime and ASB. Often solutions cannot be found by a single agency.

Focus must also be on identifying and protecting the most vulnerable in our communities to prevent them from becoming repeat victims of both crime and ASB.

Anti-social behaviour is defined as behaviour likely to cause alarm, harassment or distress to members of the public not of the same household as the perpetrator.

Where anti-social behaviour is identified, agencies have a number of different powers to help tackle the issues. The most recent powers are those introduced through the Anti-social Behaviour Crime and Policing Act 2014. This legislation provides professionals and organisations with greater flexibility to deal with offenders, including Public Space Protection Orders, Community Protection Notices, Civil Injunctions, Closure Orders and Criminal Behaviour Orders.

Achievement Measures

2015/16 Baseline Information

Total numbers of victim based crime reported
 Number of repeat victims of crime
 Repeat victims of hate crime
 Level of ASB (personal)

6573
506
4
4135 (total); 844 (personal)

Number of repeat victims of ABS (personal) Numbers of households supported by the Flintshire Neighbourhood Wardens		57 1290 (Reassurance and Homesafe visits)	
Key Activities	Target Date	Responsible Officer	Update
Continue to promote the OWL on-line system as a means of engaging with members of our communities (March 2016)	On-going	Team Leader – Community Safety	The OWL system continues to be utilised by partners as a means of engagement with the residents and businesses of Flintshire. Quarterly monitoring reports are received.
Actively contribute to the work of the regional Tackling Serious Organised Crime Group	On-going	Team Leader – Community Safety	Action decommissioned – the regional group has not met for some time.
Develop links with the PCC's 'victim hub' to ensure an enhanced service to victims of crime	March 2016	ASB Co-ordinator	Action completed. ASB Co-ordinator liaises on behalf of the CSP with the hub.
Include focus on hate crime in the partnership tasking process	September 2015	County Chief Inspector	Action complete. Standing agenda item
Support partners to tackle 'doorstep crime' in our communities	On-going	Team Leader – Community Safety	Trading Standards and North Wales work closely to address this matter. On-going work.
Agree a multi-agency process to ensure a consistent approach to powers under the Anti-Social Behaviour, Crime and Policing Act 2014	March 2016	ASB Co-ordinator	Process and procedures agreed for PSPO's and Community Trigger. North Wales Police have an agreed approach to Closure Orders, and have utilised this sanction.

Address juvenile ASB & Crime offenders through developing a procedure for FCC staff to issue 'yellow card' warning notices	March 2016	ASB Co-ordinator	On-going work with the Youth Justice Service and North Wales Police.
Maintain the multi-agency intelligence led approach to tackle ASB through monthly tasking and ad hoc professionals meetings.	On-going	ASB Co-ordinator	On-going. The ASB Tasking Group was reviewed in January 2016 to improve performance.

- 4. FOCUS: Increase confidence in reporting domestic abuse / Work with MARAC to manage the levels of repeat victims of Domestic Abuse (Multi Agency Risk Assessment Conferences)**
- 5. FOCUS: Increase confidence in reporting sexual violence/ Increase awareness amongst young people of Sexual violence**

Background information:

Domestic abuse can happen to anyone regardless of race, age, sexual orientation, religion, or gender. Domestic abuse affects people of all socioeconomic backgrounds and education levels. Domestic abuse occurs in both opposite-sex and same-sex relationships and can happen to intimate partners who are married, living together, or dating.

Domestic abuse not only affects those who are abused, but also has a substantial effect on family members, friends, co-workers, other witnesses, and the community at large. Children, who grow up witnessing domestic violence, are among those seriously affected by this crime. Frequent exposure to violence in the home not only predisposes children to numerous social and physical problems, but also teaches them that violence is a normal way of life - therefore, increasing their risk of becoming society's next generation of victims and abusers.

One woman in four (and one man in six) in the UK will be a victim of domestic violence during their lifetime, according to research estimates. Two women a week are killed by a current or former male partner.

<http://www.nationaldomesticviolencehelpline.org.uk/>

The cross-government definition of domestic violence and abuse is:

any incident or pattern of incidents of controlling, coercive, threatening behaviour, violence or abuse between those aged 16 or over who are, or have been, intimate partners or family members regardless of gender or sexuality. The abuse can encompass, but is not limited to:

- psychological
- physical
- sexual
- financial
- emotional

Controlling behaviour

Controlling behaviour is a range of acts designed to make a person subordinate and/or dependent by isolating them from sources of support, exploiting their resources and capacities for personal gain, depriving them of the means needed for independence, resistance and escape and regulating their everyday behaviour.

Coercive behaviour

Coercive behaviour is an act or a pattern of acts of assault, threats, humiliation and intimidation or other abuse that is used to harm, punish, or frighten their victim. This is not a legal definition.

Achievement Measures

1. Number of high risk repeat victims of Domestic Abuse (reviewed MARAC).
2. All domestic crimes reported to North Wales Police.
3. All non crime domestic incidents reported to North Wales Police.
4. Number of individuals supported through the IDVA Service who report 'feeling safe'
5. Number of 'Homesafe' referrals to the Neighbourhood Wardens

2015/16 Baseline Information

1. **18.6%**
2. **912**
3. **1232**
4. **Not available**
5. **219**

Key Activities	Target Date	Responsible Officer	Update
<ul style="list-style-type: none"> ▪ Raise awareness of violence against women by supporting the International White Ribbon 	November 2016	Domestic Abuse and Sexual Violence Co-	On-going work through the regional forum.

Campaign on a regional level		ordinator	
<ul style="list-style-type: none"> Continue to monitor the effectiveness of MARAC through the local strategic groups, ensuring they are operating to 'SafeLives' minimum standards 	On-going	Domestic Abuse and Sexual Violence Co-ordinator	On-going. Overseen by the MARAC Steering Group.
<ul style="list-style-type: none"> Develop a collaborative approach to standardising IDVA service across the region. 	March 2017	Domestic Abuse and Sexual Violence Co-ordinator	Outstanding action to be taken forward in 2016/7.
<ul style="list-style-type: none"> Respond to new legislation – The violence against Women, Domestic Abuse and Sexual Violence (Wales) Act, including the National Training Framework. 	March 2017	Domestic Abuse and Sexual Violence Co-ordinator	Outstanding action to be taken forward in 2016/7.
<ul style="list-style-type: none"> Establish local domestic abuse service user groups to ensure they are involved with the planning, design and delivery of services. 	July 2015	Domestic Abuse and Sexual Violence Co-ordinator	Service user groups are currently being established.
<ul style="list-style-type: none"> Ensure that there are age appropriate education plans in place for all secondary school children in the region through delivery of the Cat's Paw Theatre Company Forum Theatre, School Liaison Officers and Spectrum Project. 	March 2017	Domestic Abuse and Sexual Violence Co-ordinator	Cat's Paw have delivered their production to the county's secondary schools. Dedicated lessons delivered by the School Liaison Officers on 'healthy relationships'.
<ul style="list-style-type: none"> Raise awareness of child sexual exploitation in order to improve intelligence and identify specific areas of concern for Flintshire. 	March 2016	Team Leader – Community Safety	Targeted, multi-agency, training has been delivered in response to the requirements of a specific multi-agency operation.

6. FOCUS: Combat substance misuse in the area

Background information:

Substance misuse can affect anyone, from any walk of life.

The focus of this workstream will be the key areas of education, prevention, enforcement and recovery. Particular emphasis will be placed on:

- The needs of young people
- The impact of New Psychoactive Substances (Legal Highs)
- The impact that alcohol has on individuals and the community

We will also work closely with those who use our services to ensure our efforts are making a genuine difference.

Achievement Measures

Key Performance Indicators

1. KPI 2 Waiting Times between Referral and Treatment Start Date (to achieve a waiting time of less than 20 days)
2. KPI 5 Treatment Completes (numbers of cases closed as treatment complete)
3. Number of successful awareness sessions delivered to

2015/6 Baseline Information

1. 84.76% (Green)

2. 78.22% (Amber)

young people			
4. Number of successful training sessions delivered to professionals			
Key Activities	Target Date		
<ul style="list-style-type: none"> Local gaps in services are fed into regional commissioning and planning cycle 	On-going	Regional Substance Misuse Manager	On-going function of the service.
<ul style="list-style-type: none"> Establish a virtual network to disseminate information and advice on substance misuse appropriately 	March 2016	Regional Substance Misuse Manager	Not achieved. To be carried forward into 2016/7.
<ul style="list-style-type: none"> Respond effectively to emerging issues with consistent approaches in terms of awareness/treatment and recovery 	On-going	Regional Substance Misuse Manager	On-going function of the service.
<ul style="list-style-type: none"> Implementation of recommendations emerging from the Harm Reduction and Drug Poisoning Review Group 	March 2016	Regional Substance Misuse Manager	A regional task and finish group has been established to review and implement the recommendations. Will continue in 2016/7.
<ul style="list-style-type: none"> Implementation of alcohol brief intervention training as per the alcohol demand reduction work stream 	March 2016	Regional Substance Misuse Manager	This work is being rolled out through partner organisations – led by Health.

7. FOCUS: Reduce reoffending (for victims and offenders)

Background Information:

A great deal of work is undertaken to identify those who have or are likely to cause harm to our communities. A distinction is made between adult and children's services, although when a young person transfers to adult services resources are available for practitioners, young people and their families to manage this transition effectively.

i. Adult services

Reducing reoffending is key objective in safeguarding our communities. By working with offenders in a targeted way with partners we can significantly reduce crime levels. We have a well established Integrated Offender Management Unit which brings together partners who will continue to deliver against the 'All Wales Reducing Reoffending Strategy'.

ii. Children's services

There are four Youth Justice Services in North Wales. They focus on preventing young people entering the criminal justice system, and seek to reduce reoffending and use of custody. An important aspect of their rehabilitation work is to focus on the impact of crime on victims, and undertake community reparation work – where appropriate.

Achievement Measures	2014/15 Baseline Information (historic data for this category)
1. Number of repeat victims of crime	1. 506
2. Re-offending rate (YJS) 10-17 yr olds who received a substantive outcome (youth caution and above)	2. 01/10/14 - 30/06/15: 16.4%
3. Number of Y2A transition referrals – YJS to NPS	3. No data available for 14/15
4. Number of First Time Entrants- YJS	4. 01/10/13 - 30/09/14: 47 male & 18 female

Key Activities	Target Date	Responsible Officer	Update
<ul style="list-style-type: none"> ▪ Target repeat offenders (adults) via an Integrated Offender Management (IOM) process. Identifying those who cause the most 	On-going	Probation Lead Officer	On-going

harm (prolific offenders) and addressing their re-offending behaviour			
<ul style="list-style-type: none"> Targeting young offenders to reduce offending and re-offending by implementing the Flintshire Youth Justice Service Plan 	March 2017	Youth Justice Manager	Work undertaken to target young people to identify those at risk of reoffending. On-going work.
<ul style="list-style-type: none"> Implement the new IOM Cymru strategic and operational delivery framework through Flintshire agencies 	January 2017	Youth Justice Manager	Awaiting the establishment of a regional pathway.
<ul style="list-style-type: none"> Implement the new Youth to Adult (Y2A) portal – information sharing system for YOTs and NPS 	January 2017	Youth Justice Manager	Migrated to the ASSET assessment. Some difficulties encountered with the Y2A portal.
<ul style="list-style-type: none"> Reduce the number of young people entering the youth justice system 	On-going	Youth Justice Manager	Work is on-going with the Bureau.
<ul style="list-style-type: none"> YJS to complete the Enhanced Case Management test project, contribute to Cordis Bright evaluation and disseminate learning 	March 2016	Youth Justice Manager	Project extended to November 2016.
<ul style="list-style-type: none"> Implementation of revised YJS Resettlement and Reintegration partnership (RRP) providing scrutiny of resettlement practice and partnership working. 	March 2016	Youth Justice Manager	Meeting every 2 months – working well